

## Victory Review

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A few years ago, I started supervising an established motor unit with our agency. I immediately realized we had a serious issue with our fleet of motorcycles. They were starting to require serious and regular repair work and we were not receiving the type of service from the local dealer that we needed. Our command staff decided it was time to shop the market to see what was available other than our current brand of motorcycle. We did a thorough comparison of the available options for police motorcycles and it was clear to us that Victory Police Motorcycle was what we were looking for. Our motor officers were impressed when they rode the bikes and our command staff was impressed with the safety and protection from injury the motorcycle offered.

You have probably read other reviews of a Victory from the motor officer's point of view, but I wanted to offer the viewpoint of the motor unit's supervisor. When our eight new motorcycles were delivered, many other vendors might think their duty is complete. For us though, it is the support that we receive (or don't receive) after the purchase that makes or breaks the purchase. As I hoped, working with Victory Police Motorcycles has been a supervisor's dream. They have gone above and beyond what I would expect. Previously, routine service would take the motorcycle out of service for at least a week with our old motorcycle dealer. At Victory Police Motorcycles, routine service is done immediately and with professionalism. This has allowed our motor officers to stay on the street riding, not driving! Victory Police Motorcycles has worked with us to customize our motorcycles after delivery, helping us install new lidar mounts and working with us to change our lighting package even though they were under no obligation to do so. In short, there are many reasons to switch from another brand of motorcycle to a Victory, but the fantastic post-sale support is the reason we plan on staying with Victory!